

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE SALE AND DETARIFFING OF)	ADMINISTRATIVE
EMBEDDED CUSTOMER PREMISES)	CASE NO. 269
EQUIPMENT)	PHASE IV

O R D E R

On September 18, 1991, GTE South Incorporated ("GTE South") filed a petition for authority to deviate from the Commission's May 29, 1990 Order. That Order addressed the issue of the appropriate disclosure of non-published and unlisted subscriber listings to E911 emergency service providers. The Commission's Order had mandated that local exchange carriers notify their subscribers that were subscribing to non-published or unlisted service, or those who were to subscribe within 30 days of the May 29, 1990 Order, and whose listing would otherwise be released to an E911 provider that they may request that their listing be deleted from the database supplied to the E911 provider. The Commission further required that subscribers who requested non-published or unlisted service after 30 days from the May 29, 1990 Order were to be advised at that time that it was possible that the listing may be released to an E911 emergency service provider. The Commission found that this was an appropriate weighing of all interests.

GTE South requested to deviate by providing to E911 emergency service providers the telephone number and address of

non-published and unlisted subscribers but withholding the subscriber name. Accordingly, GTE South seeks to modify its tariff as follows:

The current non-published customers who have chosen to not have their listing released to E911 providers as ordered in Administrative Case No. 269, Phase IV, dated May 29, 1990, will have their telephone numbers passed to the E911 provider but the customer's name will be kept confidential.

In support of its petition, GTE contends that the provision of the non-published or unlisted subscribers' telephone number without the subscribers' name maintains the confidentiality mandated by the Commission, but enables the provision of E911 emergency service to all subscribers, including those non-published and unlisted customers. The Commission received no responses or comments from any party to GTE South's petition.

The Commission agrees with GTE South that the provision of a subscriber's name associated with the telephone number is the essence of the publication of confidential information which the Commission has prohibited. The release of telephone numbers without the associated subscriber name is not an undue burden on subscriber's privacy interests. The public interest involved in the provision of E911 service, specifically the completeness of the database information, is sufficient to outweigh privacy concerns where the non-published or unlisted subscribers' names are not released to the E911 service provider.

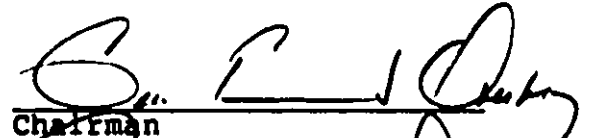
The Commission, having considered the motion to deviate from its Order and having been otherwise sufficiently advised, HEREBY ORDERS that:

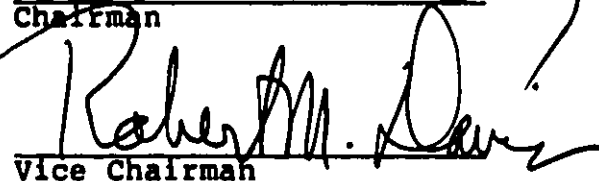
1. GTE South's motion to deviate from the Commission's May 29, 1990 Order shall be granted. GTE South may provide the telephone number and address of non-published and unlisted customers to E911 emergency service where the customer's name associated with the telephone number is withheld from disclosure.

2. GTE South shall notify all non-published and unlisted customers who have chosen not to have their listings released to an E911 emergency service provider of this change within 10 days of the date of this Order and shall provide the Commission a copy of such notice.

Done at Frankfort, Kentucky, this 25th day of October, 1991.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman

Commissioner

ATTEST:


Executive Director